

-Return form-

Enclose this form with the items you wish to return

Thank you for shopping at the LE BIG web store. We hope the goods meet your expectations. If you have any questions regarding your order, payment or delivery, please contact us at webshop@lebig.com or call us at 0031 (0)206140319, Monday – Friday 9.00 AM- 17.30 PM.

RETURNS & EXCHANGES

To make your online shopping experience pleasant, LE BIG offers an easy return procedure.

You have 30 days after receiving your package the right to terminate the agreement without any reason. If you wish to use this right, please follow these steps;

1. Items must be returned within 30 days of receiving your order.
2. Complete your information in the Return form at the back.
3. Enclose the form with the items you wish to return.
4. Send your package to:

LE BIG E-Com B.V.
Danzigerbocht 21A
1013 AM Amsterdam
The Netherlands

5. After receiving your package, LE BIG will refund the money to your bank account within 14 days.

TERMS & CONDITIONS

- Items must be returned within 30 days of receiving your order
- In all cases, the items returned must be in their original conditions. They must be complete, undamaged, unused and in their original packaging with all original labels attached.
- The items are your responsibility until they reach our warehouse. Please ensure you use safe packaging to prevent any damage to the items or boxes during shipping. LE BIG is not responsible for any items that are returned to us in error.
- We recommend using the original LE BIG box, to ensure the items are adequately protected during shipping.
- Unfortunately we cannot exchange returned items. If the item you want is still available, you can place a new order in our web store.
- Items purchased in our web store cannot be returned or exchanged to LE BIG stores. Items purchased in our web store can only be returned in the above manner.

Our General Conditions are available at: <http://www.lebig.com/generalconditions>

