

LE BIG

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Thank you for shopping at the LE BIG web store.

If for any reason you are not satisfied with your purchase, please read the steps and terms below.

Once we received your return we will refund the money to your bank account within 14 days. **Don't forget to fill in your order number.** Please note that the return shipping costs are at your own expense.

NAME _____

ORDER NUMBER _____

RETURN DATE _____

Could you please let us know the reason for your return? We highly appreciate the feedback!

You can fill in the reason per article with the below numbers.

Article	Description & Size	Quantity	Return reason

Return instructions:

1. Items must be returned within 30 days of receiving your order.
2. Complete your information in the return form above. Unfortunately we cannot exchange returned items.
3. In all cases, the items returned must be in their original conditions. They must be complete, undamaged, unused and in their original packaging with all original labels attached.
4. Enclose the form with the items you wish to return.
5. Send your package to:

LE BIG E-Com B.V.
Ks. Ibisweg 18
1033 RB Amsterdam
The Netherlands

6. After receiving your package, LE BIG will refund the money to your bank account within 14 days.

Return reason:

1. Too small
2. Too big
3. Ordered multiple sizes
4. Doesn't fit properly
5. Looks different from picture
6. Other expectations
7. Damaged
8. Wrong article
9. Other reason, because...

If you have any questions regarding your order, payment or delivery, please contact us at webshop@lebig.com or call us at 0031 (0)206140319, Monday – Friday 9.00 AM- 17.30 PM.